

**REQUEST FOR PROPOSAL “RFP VPL20211109
VPL Website Drupal Migration 7 to 9**

QUESTIONS AND ANSWERS NO. 2

ISSUED ON: November 25, 2021

Q1	What are the primary goals that you intend to achieve in the new platform?
A1	Goals other than migrating our current site to a stable and supported Drupal 9 version will be discussed with short-listed / successful proponent(s).
Q2	What are the digital goals that you plan to achieve over the next couple of years?
A2	To be discussed with short-listed / successful proponent(s)
Q3	Can you briefly talk about your target audience?
A3	To be discussed with short-listed / successful proponent(s).
Q4	Any technical goals that this platform needs to be achieved?
A4	To be discussed with short-listed / successful proponent(s).
Q5	What is the potential long-term roadmap for this platform?
A5	To be discussed with short-listed / successful proponent(s).
Q6	What are the specific digital pain points/challenges faced in the current platform today?
A6	The immediate challenge is to move our current Drupal 7 site to a stable, supported 9 site. Other challenges will be discussed with short-listed / successful proponent(s).
Q7	Who are your major competitors?
A7	This will be discussed with the short-listed proponents.

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Q8	Who are all the stakeholders/end-users who will find/access information on the new website?
A8	This will be discussed with the short-listed proponents.
Q9	Do you have any anticipated budget for this project?
A9	We cannot share the budget for the project.
Q10	What are the current pain points in content authoring & distribution experience like workflow management, revision management, etc.?
A10	VPL does use a distributed content authoring model. Challenges include ensuring that content is entered / edited to VPL standards and kept up to date.
Q11	Can you share with us the key metrics for our estimation like custom modules count, Content, taxonomy, and users' entity count?
A11	Some numbers were included in earlier answers to earlier questions.
Q12	Please elaborate on functionalities/use cases of custom modules and 3rd party integrations for the custom modules that you have used as part of the existing website.
A12	To be discussed with short-listed / successful proponent(s).
Q13	We see that at present google translate is leveraged across the website for multilingual capability. The downside of this approach is that google translate has less accuracy. Are you open to using Drupal core multilingual capabilities for high-priority languages and leveraging google translate for low-priority languages?
A13	To be discussed with short-listed / successful proponent(s). The benefits we see in Google translate are being able to deliver translation in a broad range of languages across the entire site.
Q14	Please confirm any customization is required with Google Analytics and Google Tag Manager.
A14	To be discussed with short-listed / successful proponent(s).

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Q15	Is there any content from external sources that need to be linked to the website? (For example - any feed import/web services/API integrations for content creation, listing, etc.)
A15	VPL intend to do the integration of the Library Catalogue and Library Events in house.
Q16	For categories like catalogue, events, etc. the search pages redirect to vpl.bibliocommons.com. But RFP mentions Solr implementation is required. Please elaborate on the use case or reasons to implement Solr.
A16	Solr is used for search of the website.
Q17	What are the different user roles and permissions (E.g.: Admin/ content editor/ content author) are you looking to have on the website and what kind of content moderation workflow capabilities will be required in the new platform?
A17	VPL has an established set of user roles and permissions to be replicated on the migrated website with input from the successful proponent as to best practices in Drupal 9.
Q18	Do you have any role-based content restrictions?
A18	Yes
Q19	What are the current user traffic distribution across channels (organic, direct, social media, referral) and devices (desktop, mobile, tablet)?
A19	To be discussed with short-listed / successful proponent(s).
Q20	Would you like to implement digital enablers such as Accelerated Mobile Pages, Progressive Web Apps as part of the proposed platform?
A20	To be discussed with the successful proponent.
Q21	Do you have an interest/intention in building a chatbot strategy that helps in user engagement through proactive recommendations, itinerary planning, real-time navigation, access to resources, etc.?
A21	VPL is not interested in implementing a chatbot strategy as part of this project.

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Q22	May we have the complete list of Drupal modules (including version numbers) installed and enabled?
A22	There are 137 contributed modules. The list can be discussed with shortlisted / successful proponent(s).
Q23	How many custom Drupal modules may need to be migrated?
A23	4 (VPL developers will be migrating these internally).
Q24	Have you done an inventory on the current Drupal site? (content type, vocabularies, roles, nodes, taxonomy terms, custom views, modules, custom modules. etc.)
A24	Yes.
Q25	You have indicated both WCAG AA and AAA requirements for accessibility. Can we assume that only AA is required at this time?
A25	AA is all that is required. We would like a system setup to be able to achieve AAA at a later date if VPL wishes to do so on its own time after the migration.
Q26	In section 2.2 of your RFP, can you which of these external resources are integrated and which are simply linked out to? Can you also indicate which integrated external resources are integrated using an API?
A26	All items in section 2.2 except for the ones below are linked out to: “Programs and Events – vpl.bibliocommons.com”. Events are integrated using Drupal Feed Import. “Analytics – Google Analytics” – A custom module handles this and will be done internally.
Q27	Is there an incumbent?
A27	No.

END OF Q&A No. 2