

**REQUEST FOR PROPOSAL NO. PS20210400
PROVISION OF DATA REPLICATION SOLUTION
QUESTIONS AND ANSWERS NO. 5**

ISSUED ON: July 15th, 2021

Q1	As part of the implementation of the data capture solution, will the City of Vancouver be responsible for the architecture, implementation, and installation of the solution, including security configuration and set up of the data capture for all data sources?
A1	Yes, City of Vancouver will be responsible for the architecture, implementation, and installation of the solution, including security configuration and set up of the data capture for all data sources
Q2	If the City of Vancouver is NOT responsible for the above implementation: a) how many databases are involved, · how many are Oracle, · how many are SQL, b) how big are the databases, c) how many tables need to be replicated within the databases, d) and what is the volume of changes.
A2	Please see A1.
Q3	Regarding the training of City of Vancouver staff, how many people will need to be trained?
A3	5-7 Staff members.
Q4	I also want to ask about the 90d reliability period. There is little information on what this entails. Can you shed a little light on what the city has in mind for the assessment?
A4	The purpose of this period is to ensure there are no significant product anomalies to install, configure and operate this tool. After procuring the tool, the city will install, configure and test the tool during this 90-day period. The City will assess the robustness of the tool capabilities, solution and support during this 90-day reliability testing: the successful proponent will resolve defects identified during this period. Criteria to close the project: · All platform functions implemented are continuously functional for 90 consecutive days; · No major platform defects or bugs within the system have occurred, or have been reported; · Successful proponent has resolved platform defects as agreed with the City; · Solution uptime and support response times meet contracted SLA.

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Q5	Additionally there are also regular mentions of Acceptance Tests, are these acceptance test a part of the reliability period? Obviously Schedule I (which will outline the acceptance tests) is not included, does this mean we will have a voice in deciding what those tests will be?
A5	Yes, acceptance test is a part of the reliability period.
Q6	<p>Question DC-5 Under Business Requirements of the Detail Requirements Spreadsheet</p> <p><i>Does your solution support geospatial data transfers and transformations between geographic and/or non-geographic databases including GIS file formats? (e.g. Esri geodatabase, GeoJSON file, Shapefile file, KML file, etc...) Please list them all out.</i></p> <p>My question is: does the solution need to have file transfer capabilities or just be able to integrate with, process, and transport the data in the files?</p>
A6	The City would like to know if the proposed solution supports geospatial data file integration processes such as exports and imports to/from geodatabase platforms. The file transfers capability could be part of the solution as well.
Q7	Is WorkSafeBC Registration required if none of the employees working on this project are located in Canada?
A7	According to WorkSafeBC, if your business is neither in B.C. Canada nor has workers in B.C. Canada, contact the workers' compensation board in your jurisdiction. In this case, If the employees working on this project will not physically come to Canada at all, the WorkSafeBC registration requirement can be removed.
Q8	Does the City of Vancouver have any requirements to source this project through a Canadian based company? We are not in Canada, however we have global distribution agreements and customers worldwide.
A8	No. There is no limitations for foreign companies as long as they can meet the City's requirements as stated in the RFP.

END OF Q&A No. 5