

**REQUEST FOR PROPOSAL NO. PS20210159
CONSULTING SERVICES FOR SAP S/4HANA CONVERSION**

QUESTIONS AND ANSWERS NO. 1

ISSUED ON: February 7th, 2022

Q1	Does the City use SAP's CIS (Utility Billing) system, and if so, is that included in this upgrade? If not, what CIS system is being used by the City?
A1	The City does not use SAP's CIS system. Our Hansen system passes water usage data to our Tempest system, which handles the billing.

END OF Q&A No. 1