

REQUEST FOR PROPOSALS "RFP" PS20201181

PROVISION OF ONLINE LEARNING CONTENT FOR EMPLOYEE AND LEADERSHIP
DEVELOPMENT

QUESTIONS & ANSWERS NO. 2

ISSUED ON NOVEMBER 3, 2020

Q1	Is the proponent required to integrate existing Leadership content into the City's LMS, or would SAP act as a gateway into a provided LMS via SSO which would meet the technical requirements of the RFP?
A1	The courses should be available in the City's LMS library to launch from within the City's LMS. The courses would be hosted by the proponent, and launching the course could act as a gateway to the proponent's LMS.
Q1	Regarding the "City's autonomy to reallocate/re-assign inactive licenses (e.g. unused for more than 6 months) without incurring additional costs/fees" - does the City prefer to have learners complete content within the proponent's LMS, or within SAP SuccessFactors?
A2	The proponent's courses should be able to be created within the City's LMS via an integration along with an associated catalog/library structure. Some proponents may have a configuration that takes the user into the proponent's LMS, although it is also acceptable for the City's LMS to point to the eLearning content hosted by the proponent so that the user is never navigating within the proponent's LMS.