

REQUEST FOR PROPOSALS "RFP" PS20201116

PROVISION OF PARKING METER EQUIPMENT

QUESTIONS & ANSWERS NO. 1

ISSUED ON OCTOBER 14, 2020

Q1	<p>Does the City intend to procure pay stations that accept coin, card, and contactless payments, or does the City intend to procure pay stations that accept card and contactless payments only (i.e. not coin)?</p> <p>If the City is interested in coin, card, and contactless payments, is there a desired format that the City would like the options presented?</p>
A1	<p>The City is currently interested in equipment that accepts coin, card, and contactless payments. However, best practices associated with accepted payment methods is changing, and as the City evaluates proposals, the City's requirements may change based on cost/benefit analyses of proposals received.</p> <p>Proponents should state if they offer equipment having a modular design which allows for the changing of accepted payment methods (e.g. by installing a plate).</p>
Q2	<p>Does the City intend to deploy pay stations in pay-by-plate, pay-by-space, or pay-and-display mode? In the Detailed Requirements attachment, one of the stated requirements is "Enter license plate for all parking sessions" - is the City's preference for pay-by-plate?</p>
A2	<p><b>Pay-by-plate is the City's preference.</b></p>
Q3	<p>Does the City intend to replace any of the existing pay stations or single-space meters that accept credit card payments? Does the City intend to replace the pay stations that do not offer pin transactions?</p>
A3	<p>The City seeks to procure new equipment to manage 8,500 spaces. The City's current equipment managing the other 4,500 spaces will remain in operation.</p>
Q4	<p>Does the City require the pay stations to have a colour display?</p>
A4	<p><b>No.</b></p>