

REQUEST FOR PROPOSALS NO. PS20190184

PROVISION OF A TREASURY MANAGEMENT SYSTEM

QUESTIONS AND ANSWERS NO. 3

ISSUED ON MARCH 8, 2019

Q1	<p>RFP Part C, Section 9 states: "State of you will provide system-administration and system-use documentation. Describe the format of the provided documentation and how you maintain it."</p> <p>Since this is a SaaS solution, how/why is there a need for system-administration, other than managing the users?</p>
A1	<p>The City expects system-administration to include managing users/user-roles/access to different components of the application, as well as configuration and customization of screens/reports/etc.</p>