

REQUEST FOR PROPOSALS NO. PS20181527

PROVISION OF A POINT OF SALE SOLUTION

QUESTIONS AND ANSWERS NO. 4

ISSUED ON JANUARY 3, 2019

Q1	Does the City prefer a VM server, or a physical server?
A1	The City has no preference. If the proponent's solution supports only one option, the proponent must clearly state so in the proposal.
Q2	Does the City prefer all outlets and properties to be on one server or VM, or each property to be stand-alone and run independently?
A2	The City has no preference, as long as all other requirements are met.
Q3	What is the long-term goal for an IT infrastructure that would include POS segments?
A3	The RFP states that "The term of any Agreement is expected to be a five-year period, with the City's option to extend for an additional two (2), (2) two-year terms, and one (1), (1) one-year term, for a maximum total term of ten (10) years."
Q4	What is the City's IT Department's policy(ies) regarding POS rules and regulations?
A4	The City's minimum business and technical requirements are listed in the RFP.
Q5	a) Are there minimum requirements for Windows? b) Are there minimum requirements for SQL?
A5	Proposals should clearly specify all versions of Windows and SQL the proposed solution supports.
Q6	If using a Windows terminal: a) does it need to be on the City's Domain?

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	b) does it need to be hardened with a specific Windows setup approved by the City's IT Department?
A6	a) If applicable, the application can be hosted on-premise, with the City's datacenter. b) The proposed solution is required to meet the City's cybersecurity requirements.
Q7	In the separate excel file attachment, "PS20181527 - Service Provider Responsibility Matrix", there are two tabs (Requirement 2 and Requirement 4) that reference 'Appendix A' and/or 'Appendix A2'. Where can these Appendices be found?
A7	The Appendices can be found on the PCI Standards Council website: https://www.pcisecuritystandards.org/