

REQUEST FOR PROPOSALS NO. PS20181527

PROVISION OF A POINT OF SALE SOLUTION

QUESTIONS AND ANSWERS NO. 3

ISSUED ON JANUARY 2, 2019

Q1	Will the City consider Proposals from Proponents who do not have servers located in Canada?
A1	No: the City requires servers storing personal information to be located in Canada.
Q2	Will the City consider working with payment gateways other than Moneris?
A2	No: the City currently has a contract with Moneris, and must therefore use Moneris.
Q3	For the Vancouver Park Board requirements, how many terminals are required?
A3	Approximately 25 terminals located in 15 different buildings.
Q4	Does the City want proponents to provide quotes on Mobile Ordering?
A4	Yes.
Q5	Does the proponent need to have a current integration with SAP?
A5	No.