

REQUEST FOR PROPOSALS NO. PS20180147

PROVISION OF A GOOGLE SEARCH APPLIANCE REPLACEMENT

QUESTIONS AND ANSWERS NO. 1

ISSUED ON APRIL 4, 2018

Q1	<p>A) How many documents are required to be indexed for:</p> <ul style="list-style-type: none"> <li>• public sites?</li> <li>• Internal search across the required repositories and applications including HP Trim and SharePoint?</li> </ul> <p>B) Is HP Trim and internal search also expected to be completed by September 30, 2018?</p>
A1	<p>A)</p> <ul style="list-style-type: none"> <li>• Approximately 60,000 documents on public sites.</li> <li>• Approximately 3,100,000 documents on HP Trim and SharePoint.</li> </ul> <p>B) No: only external search needs to be completed by September 30, 2018.</p>
Q2	How many users typically visit the required public sites?
A2	There have been 446,000 users in the last 30 days on Vancouver.ca. This figure does not include some of the other sites such as data.vancouver.ca, but Vancouver.ca is the City's largest & most heavily-trafficked site.
Q3	What email package is being used?
A3	Microsoft Exchange.
Q4	How many internal users would be using search capabilities?
A4	About 5000.
Q5	Is all content stored on one network, or multiple networks?
A5	One network.

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Q6	Can the City provide proponents with current architecture diagrams?
A6	Not available at this time.
Q7	How many data centers are there?
A7	Two.
Q8	Does a US software company that will be performing professional services, working remotely, require a WorkSafeBC registration?
A8	No.
Q9	Can the proponent submit software licensing agreement terms & conditions?
A9	Proponents may include their software licensing agreement for the City to consider; however, the City may not use it.  Note: Proponents are required to review the draft Supply Agreement included in the RFP document and complete <u>Appendix 11 - Proposed Amendments to Form of Agreement</u> .
Q10	Will the City only accept proposals directly from vendors, or will the City also accept proposals from a vendor's industry partner?
A10	The proposal should be submitted by the party that will enter into a contract with the City. If the party to the contract has an industry partner whose product and/or services are being recommended, then the industry partner should be named in the proposal, with a description of the relationship between the vendor and the vendor's industry partner. It is possible that the City will also need to enter into a contract with that industry partner.