

REQUEST FOR PROPOSALS NO. PS20172209

VANCOUVER CIVIC THEATRES MARQUEES AND DIGITAL ENGAGEMENT

QUESTIONS AND ANSWERS NO. 4

ISSUED ON APRIL 17, 2018

Q1	Are the original permits for the outdoor signs available to proponents?
A1	No. However, proponents may, on their own initiative, try to seek the original permits from the City of Vancouver permitting office.
Q2	What company installed the initial signs?
A2	Knight Signs installed the Queen Elizabeth Theatre outdoor signs.
Q3	What Navori Licensing information is available to proponents?
A3	Vancouver Civic Theatres ("VCT") has a hosted DS subscription. There is no further information available at this time.
Q4	Which company supplied the Navori software?
A4	Sharps Audio Visual.
Q5	What improved functionalities or features would VCT like to see in the software?
A5	Straight-forward and intuitive scheduling methodology, ability to schedule for specific end times without increasing the number of steps of complexity, high reliability in connectivity, and timely resolution for repairs.