

REQUEST FOR PROPOSALS “RFP” PS20210647

PROVISION OF WIRELINE SERVICES

QUESTIONS AND ANSWERS NO. 4

ISSUED ON OCTOBER 21, 2021

Q1	Please provide details of the network transport connections the City is using to distribute PRI calls from the City’s 2 Data Centres to the 8 Contact Centre locations.
A1	<b>PRI calls are distributed via City-owned Cisco routers at all “PRI sites” through the City’s internal fiber network.</b>