

REQUEST FOR PROPOSALS NO. PS20191175

PROVISION OF A DIGITAL ENGAGEMENT PLATFORM

QUESTIONS AND ANSWERS NO. 1

ISSUED ON AUGUST 29, 2019

Q1	<p>What tools does the City currently use for:</p> <ul style="list-style-type: none"> <li>a) Asset Mapping</li> <li>b) Discussion Forums</li> <li>c) Ideation</li> <li>d) Newsletters</li> <li>e) Questions &amp; Answers</li> <li>f) Storytelling</li> <li>g) Surveys</li> <li>h) Voting</li> <li>i) Options Analysis &amp; Trade-Offs</li> <li>j) Qualitative Analysis</li> <li>k) SMS &amp; Communications</li> </ul>
A1	<ul style="list-style-type: none"> <li>a) custom-built tool</li> <li>b) no current enterprise solution</li> <li>c) no current enterprise solution</li> <li>d) Lyrus</li> <li>e) no current enterprise solution</li> <li>f) no current enterprise solution</li> <li>g) SurveyGizmo</li> <li>h) no current enterprise solution</li> <li>i) no current enterprise solution</li> <li>j) no current enterprise solution</li> <li>k) no current enterprise solution</li> </ul>
Q2	<p>Does the City intend to replace the existing tools with a single digital engagement platform, or will the City consider continuing to use some of the existing tools and have the engagement platform integrate with them?</p>
A2	<p>Ideally, the City would have as many of the tools available within a single platform, but the City will also consider a solution that integrates multiple tools.</p>