

REQUEST FOR PROPOSALS “RFP” PS20210331

PROVISION OF CLOUD-BASED ONLINE TICKETING SERVICES FOR VANCOUVER PARK BOARD

QUESTIONS AND ANSWERS NO. 3

ISSUED ON OCTOBER 13, 2021

Q1	How many entry points, or how many people are staffed at the gates roughly each day?
A1	<p>Most sites have one entry point, the exception is one event at VanDusen that has 2 entry points.</p> <p>The number of staff at the entry point for each facility and operations:</p> <p>Outdoor Pools - 1 or 2 staff Stanley Park Train Events - 1 or 2 staff VanDusen/Bloedel Regular Operations - 1 to 3 staff Single entry VanDusen Events - 2 to 6 staff 2 entry VanDusen Events - 1 to 2 staff</p> <p>In terms of current internet functionality, the City requires the vendor to provide all necessary equipment for access to internet. Vendors must be able to operate outside of the City's current internet infrastructure.</p>