

REQUEST FOR PROPOSALS NO. PS20180147

PROVISION OF A GOOGLE SEARCH APPLIANCE REPLACEMENT

QUESTIONS AND ANSWERS NO. 4

ISSUED ON APRIL 11, 2018

| | |
|----|--|
| Q1 | In the PS20180147 - Requirements spreadsheet, item 2.70, Category - Search Admin, Configurable Search rules: can the City explain the use Case of "Search Rules"? |
| A1 | <p>Assuming: Configurable search rules -> Options for setting Freshness Tuning, Search Collections, Front Ends, etc., where:</p> <p><i>Freshness Tuning means:</i> <i>The appliance continuously crawls all documents and automatically detects optimal crawling frequencies for the various documents. By entering URL patterns, you can manually increase or decrease crawling frequency based on URL patterns.</i></p> <p>Crawl Frequently: URL patterns for pages on which content changes often (typically more than once a day). The appliance will try to crawl these pages frequently. Please note that listing an excessive number of documents will increase the crawl duration.</p> <p>Crawl Infrequently: URL patterns for pages that contain archival or rarely changing content. The appliance will reduce the load on these servers by trying to crawl them only once</p> <p>Always Force Recrawl: URL patterns for pages to recrawl regardless of their response to If-Modified-Since request headers. Use this for web servers that do not return correct responses to If-Modified-Since.</p> <p>Recrawl URL Patterns: URL patterns to be recrawled.</p> <p><i>Index> Document Dates</i> <i>Use Document Dates for sorting your documents by the dates found in the URL, title, body, or meta tags, or by the last-modified date. Enter rules to locate dates on documents for a given host or URL pattern. Use the pattern "/" to specify all documents. Rules are applied in order from top to bottom. Specify the meta tag name only if you use the "Meta Tag" option in the drop-down list</i></p> <p><i>Collections:</i> <i>A collection is a subset of the complete index. For example, create a marketing collection or an engineering collection to support searches only in the marketing or engineering pages in your index. You specify the contents of the collection using URL patterns. Create as many</i></p> |

REQUEST FOR PROPOSALS NO. PS20180147

PROVISION OF A GOOGLE SEARCH APPLIANCE REPLACEMENT

QUESTIONS AND ANSWERS NO.4

| | |
|----|--|
| | <p><i>collections as you need. Use the Test Center to test collections.</i></p> <p><i>Front Ends:</i></p> <p><i>Set up Front Ends to create different search and search results pages. To enter or modify KeyMatch, Related Queries, and Filter information, or remove URLs from a Front End, use the Edit links for the Front Ends listed below.</i></p> <p><i>Web Crawling (Start and Block URL's)</i></p> <p>Start URLs : <i>Start URLs control where the Google Search Appliance begins crawling your web content. The GSA must be able to find a URL link to a page to be able to index it.</i></p> <p>Follow Patterns Only: <i>URLs matching the patterns you specify here are followed and crawled.</i></p> <p>Do Not Follow Patterns : <i>URLs matching the patterns you specify here are neither followed nor crawled.</i></p> |
| Q2 | <p>In the RFP document, under Specific Requirements, the City states “one development and two production servers/instances, spread between two physical locations in Vancouver”</p> <p>Is the City open to alternate architecture configurations? All of these appliances may not be needed in the recommended solution.</p> |
| A2 | <p>Yes: proponents may propose an architecture that is optimal for their service.</p> |
| Q3 | <p>Appendix 13 requires proof of valid WorkSafeBC registration. If a proponent has WSIB Insurance in Ontario, and doesn't have employees in BC, will the proposal be disqualified from evaluation if there is no proof of valid WorkSafeBC registration?</p> |
| A3 | <p>No; however, the successful proponent will be contractually obligated to comply with WorkSafeBC requirements, if applicable.</p> |
| Q4 | <p>Appendix 12 requires financial statements to be submitted in the proposal. Would the City accept an alternative to financial statements, such as a letter from the proponent's bank, stating that the proponent is in good financial standing?</p> |
| A4 | <p>No: a letter from a bank is not equivalent to financial statements. If a proponent requires the City to sign a Non-Disclosure Agreement in order to receive the financial statements, the City will do so.</p> |