

REQUEST FOR PROPOSALS "RFP" PS20160599

PROVISION OF MOBILE PARKING PAYMENT SYSTEM:
MOBILE APPLICATION AND INTERACTIVE VOICE RESPONSE

QUESTIONS AND ANSWERS NO.1

ISSUED ON MAY 31, 2016

Q1	<p>In reference to Annex 1 Schedule of Requirements, Section 3.1.2:</p> <p><i>"The City does not wish to procure a system under development; therefore, the Proponent's proposed Solution should:</i></p> <ol style="list-style-type: none"> <i>1. Have a current version in full production for a period of at least 6 months; and</i> <i>2. Be utilized in at least two (2) government organizations similar in size and complexity to the City, and have been fully operational for a minimum of two (2) years.</i> <p><i>NOTE: Prototypes, or items in test-production, and/or not formally announced for market availability shall not be accepted by the City for consideration or evaluation under the terms of RFP PS20160599."</i></p> <p>Vendor's Question: will the requirement above be considered satisfied if components of the system including mobile apps and/or IVR apps are in production, but not used for parking services per se? Or, will the City only consider a solution that has demonstrated mobile app and IVR app use in the parking services space? Please clarify.</p>
A1	<p>For RFP PS20160599, the City is looking for a Solution that has been demonstrated in the parking services space.</p> <p>Note: the City has issued a different RFP (refer to PS20160866) which is appropriate for proposed Solutions that may have limited experience in the parking services space.</p>